

# FLEXIBLE BENEFITS PLAN CLAIM FOR REIMBURSEMENT

Your Employer's Name: \_\_\_\_\_

Your Full Name: \_\_\_\_\_

Your Social Security Number: \_\_\_\_\_

## MEDICAL CARE EXPENSES

PLEASE LIST EACH MEDICAL EXPENSE ON A SEPARATE LINE IN THE TABLE BELOW. SIGN THE FORM AND ATTACH APPROPRIATE DOCUMENTATION. USE MULTIPLE FORMS AS NEEDED TO RECORD ADDITIONAL EXPENSE ITEMS.

Mark the Box Describing Whether or Not You Paid Each Medical Expense Using Your Benefits Debit Card	Date Medical Expense Incurred	Medical Care Expense Description & Merchant or Provider's Name <small>(i.e., Prescription Drug @ CVS, Doctor's Copay @ Dr. Smith, Glasses @ Pearl Vision, Contacts @ LensCrafters, Braces @ Dr. Jones, Insulin &amp; Claritin @ Rite Aid, etc.)</small>	Amount on Debit Card or Other Receipt if Debit Card Not Used	
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>
<input type="checkbox"/> Paid with Benefits Card <input type="checkbox"/> NOT Paid with Card			\$	<input type="checkbox"/>

Put  below if this is Recurring \*\*

\*\* An expense is considered recurring if you will use your card to pay the identical expense to the same provider on a regular basis throughout the year.

Attach Documentation For Every Expense – Incomplete Forms Will Be Rejected – See Back Of Form

*I certify that: 1) each of the above medical care expenses are for services provided while I was covered under the Medical Care Flexible Spending Account, 2) all medical expenses listed above have not been reimbursed or are not reimbursable from any other source, and 3) all expenses were incurred for the medical care of me, my spouse or qualified dependent. I acknowledge that I am fully responsible for the accuracy and veracity of all information relating to this claim. If an expense for which I am reimbursed is later disallowed by the Internal Revenue Service, I understand that I will be liable for payment of any related income or payroll taxes relating to such improper expense reimbursement.*

Employee's Signature \_\_\_\_\_

Date \_\_\_\_\_

PLEASE MAKE A COPY OF ALL DOCUMENTATION PRIOR TO SENDING TO ADMIN AMERICA



**Fax Claims:** 770-992-0723

**Phone:** 770-992-5959 or 1-800-366-2961

**NEW - Mail Claims:**

**Email:** claims@adminamerica.com

Admin America  
P.O. Box 1209  
Alpharetta, GA 30009



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(click on Flex Plan Participants)

# IMPORTANT INFORMATION ABOUT FILING CLAIMS

## **ELIGIBLE MEDICAL EXPENSES**

Many, but not all, expenses that are eligible for reimbursement from a Medical Care FSA meet the deductibility rules under Internal Revenue Code Section 213. A good way to help you determine if an expense **may** be eligible for reimbursement is to consider three general tests described below. **Even though you determine that an expense qualifies under IRC Section 213 and satisfies the general tests below, your plan can be written to exclude it. Please refer to your plan's Summary Plan Description for specific rules regarding eligible and ineligible expenses.**

### **1. PRIMARY PURPOSE TEST**

Was the primary purpose for incurring the medical expense for the prevention or alleviation of a health or body condition? Was the treatment specific to the medical condition rather than for general physical improvement or general well being? *A response of "no" to any one question would render the expense **ineligible**.*

### **2. "BUT FOR" TEST**

Would the medical expense have been incurred "but for" the disease or illness? Would you have done it (incurred the expense) anyway? In other words, would you have been treated even if you did not have the specific medical condition, disease or illness? *A response of "yes" to any one of these questions would render the expense **ineligible**.*

### **3. REASONABLENESS TEST**

Is the medical expense reasonable? Is the entire expenditure for the treatment of a medical condition and not partially or totally for personal, living, or family expenses? *A response of "no" to either of these questions would render the expense **ineligible**.*

***Whether or not an expense is eligible will not always be clearly defined in the regulations. That determination will occasionally be very complex. You are always welcome to call Admin America to get a specific determination over the telephone before you submit your claim.***

## **CLAIM DOCUMENTATION**

The IRS requires that all expenses be substantiated. That is, you must provide documentation that proves you or one of your dependents incurred the expense during the respective plan year. If you do not attach acceptable documentation, your claim will be returned to you. Below are some of the ways to document your expenses according to IRS rules.

- **In general, for documentation of medical expenses to be acceptable, medical services or drugs and medications must be described or identified, the date the expense was incurred (i.e., goods or services were received) must be evident and the out-of-pocket expense you are responsible for must be stated clearly.**
- Good documentation for most expenses is an Explanation of Benefits (EOB) from your insurance company.
- Office receipts for office visit co-pays from your doctor are acceptable.
- For prescription drugs, acceptable documentation is the informational receipt that is typically attached to the pharmacy bag or a computer printout from the pharmacy. For over the counter medications, receipts that include the name of the medication are acceptable. If the receipt does not have the name of the medication, attach part of the packaging that identifies the medication to the receipt.
- **Unacceptable forms of documentation for medical expenses include copies of checks, credit card receipts (unless also accompanied by additional documentation) and billing statements showing only a prior balance.**

## **CLAIM RETURN POLICY**

If you submit a claim for an ineligible expense, for a time when you were not enrolled in the plan, with insufficient documentation, etc., Admin America will return the claim to you by mail, fax or email. If the claim is denied for insufficient documentation, we will include an explanation of what documentation you must provide before your claim can be processed. When we receive your properly documented claim, it will be adjudicated within 2-3 business days. If you are due a reimbursement check, it will be issued on the next date we normally process checks for your group.

## **END OF THE YEAR REIMBURSEMENT AND GRACE PERIOD**

The timing of your expenses is very important and determines the plan year period from which your expense is reimbursable. For medical expenses to be reimbursable from your current year's account, you must incur the expense within the defined plan year period. An expense is considered "incurred" when services are rendered, not when you pay for the services.

Most, but not all, flexible benefit plans allow you up to 90 days after the end of the plan year to submit claim paper work for the prior year. Remember that your expense must have been incurred during the prior plan year in order to be eligible for reimbursement from the prior year's account.

Be sure to consult your Summary Plan Description to clarify the grace period and to determine the beginning and ending dates for your plan year. Many plans, but not all, function on a calendar year (i.e., January 1 through December 31) basis.

**Please contact Admin America with any questions you may have regarding how your plan operates.**